

VOIVODESHIP OFFICE

Information and consulting point for non-EU citizens

- administrative and legal assistance (residence and work permits, application forms, information on accommodation, education, medical care etc.)
- Kraków, ul. **Basztowa 22**, ground floor
- opening hours:
Monday: 10 a.m. – 6 p.m.
Tuesday-Friday: 7.30 a.m. – 3.30 p.m.
- phone: **(12) 426 90 01** (languages spoken: Polish, English, Russian, Ukrainian)
- e-mail: fami@malopolska.uw.gov.pl
- www: <https://malopolska.uw.gov.pl/mpc>

Voivodeship Office, Department of Foreigners

- Kraków, ul. **Przy Rondzie 6**
- opening hours: **Monday-Friday, 3 p.m. – 6 p.m.**
- helpline for non-EU citizens: **(12) 210 20 20**
(Monday-Friday, 8 a.m. – 4 p.m.)
- e-mail: info.opt@muw.pl

Counselling service on Skype during Covid-19 pandemic

- Facebook profile: <https://tiny.pl/71snt> (click **Skontaktuj się z nami** button)
- **Monday-Friday, 11 a.m. – 2 p.m.**
- Languages spoken: **Polish, English, Russian**